Expense Review Project OSP Roundtable

minterimit

January 16, 2024



Presentation will address

- What is Expense Review?
- Why do we need it?
- What is the timeline?
- How will it work?
- How do I learn more?





What is Expense Review

What is Expense Review

- Expense review is an *after-the-fact* process to provide project information to the PI and team and meet sponsor requirements.
- Sponsors, university policy and sound business practices require internal controls to ensure allowability of salaries and other transactions
- It is impractical to have rigorous reviews *prior* to an expense being charged to an account. To do so might require, for example, timekeeping each day, or prior PI approval of every single transaction.
- Will replace existing annual salary certification process and existing bimonthly reviews



What is Expense Review



Proposed solution

- Documented after the fact review of labor and expenses
 - \circ Performed by the AM in conjunction with support team
 - May replace other controls and simplify processes
- Consistent practices
 - \circ Same process university wide
 - Single source for review documentation
- Monitor performance
 - Department and central administrators



What is Expense Review



Compliance

- System design will permit automated follow-up. Example under consideration:
 - \circ 2 month automated reminder that review needs to be done
 - \circ 3 month automated reminder, copied to admin
 - \circ 4 month reminder, notifying SFS for follow-up
- We propose to continue to maintain a two-month review standard, with a three-month cost transfer window, but increase the delinquency time to four months.
 - This is a more achievable standard, without appreciable change in burden.
- This process will address the audit issues raised by NSF and Cornell.





Why do we need expense review?





Why Do We Need Expense Review

Cost Transfer and Monitoring Requirements

• <u>NIH: corrections of clerical or bookkeeping errors</u> should be accomplished within 90 days of when the error was discovered.

• Generally accepted as a standard by all agencies

- <u>CU Policy: Cost Transfers on Sponsored Agreements</u>
 - Sponsored accounts must be reviewed at least every other month (but preferably monthly)
 - Cost transfers must be processed as soon as possible after the original transaction, but in any case, not later than 90 days after the date of the original transaction.





Why Do We Need Expense Review

Requirements

The <u>Uniform Guidance</u> (UG) places major emphasis on an institution's internal controls, mentioning "internal controls" scores of times, and specifically states grantees must:

• Establish and maintain effective internal controls to comply with Federal statutes, regulations, and the terms and conditions of awards.

a key control's performance must be verifiable

• Evaluate and monitor our compliance with statutes, regulations and the terms and conditions of Federal awards



Why Do We Need Expense Review

Audit findings

- Research administrators, in conjunction with principal investigators, perform the required reviews however:
 - Inability to verify reviews of sponsored transactions has been found during most college audits performed by UAO
- In 2009 <u>Cornell was faulted</u> by NSF Inspector General for having salary certification only annually. We stated we would look at the frequency of reviews as we deployed new administrative systems.
 - We did not deploy a new salary certification process in 2012 with KFS due to its unsuitable user interface
 - Existing Salary Certification process is archaic and insufficient

Engineering



Why Do We Need Expense Review

Spread sheets

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Current State: Many "Gap" Applications

Human Ecology

Animal Science

Cornell University



Timeline





Timeline

Time is of the Essence

- Significant existing risk. Multiple audits have identified deficiencies across campus.
- Multiple single-college solutions have or are being initiated.
- Upcoming IDC proposal will reduce SFS staffing availability in FY26.
- Cost of Salary Certification (avoid partial rollout)
- Want to move on to most requested functionality:

 Improved post award tools Answer "How much money do I have left to spend?", Labor Scenario Planning, etc.
 - \circ Make encumbrances work better for sponsored accounts



Timeline

Project Timeline

Stage	Status	Timeframe
Fund and setup project	Complete	Spring/Summer 2024
Discovery & website design	Complete	Fall 2024
Advisory cmt mtg: Discovery review	Complete	November 19, 2024
User testing & technical design	Complete	Late Fall 2024
Project outreach	Underway	December / January
Implement tool & develop rollout plan	Underway	Winter/Spring 2025
Pilot with faculty and administrators		Spring & Summer 2025
Advisory cmt mtg: Rollout plan review		Spring 2025
Rollout to all Faculty		Summer & Fall 2025
Stabilization		Fall/Spring 2025-2026

Cornell University



User Experience





User Experience

Administrators

- Report available early in the month
- Maybe "pre-"review your Account Managers' (AMs) reports
 - Add transaction notes
 - Add summary note
- Address AM's questions as they come in
- Maybe meet w/ AM
- Monitor review completion
 - Request email notifications
 - Login to see completion status



Landing Page

	PI Dashboard			PI Dash Guide Access Info Chat with us
Act As Finance	es Personnel Transact	ions Expense Review Proposa	lls	$\hat{\mu}^2$ User Joe Doe $$
Act As Select the person you would like to act as. Search	5			
Name	Projects Near Term	Employees Near Term	Review Status	Receive Notifications About This Person ①
Dawn Sirois				
Paula Cohen	4	2	Overdue 90+	
Mason Peck	2	3	Reviewed	
Maha Haji	i		Needs Review	
				University Privacy Sitemap Web Accessibility Assistance 😿



Finances Homepage

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Expense Review

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	Zakariya Hudson	Graduate Research Assistant		3/31/2025	5%	\$1,500	1	>
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Exclude F&A, Benefits, and Under \$75

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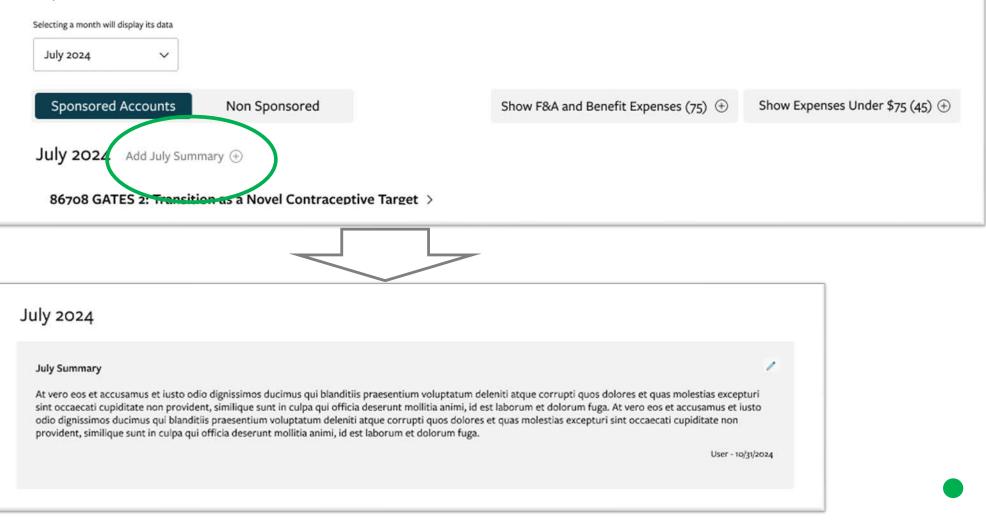
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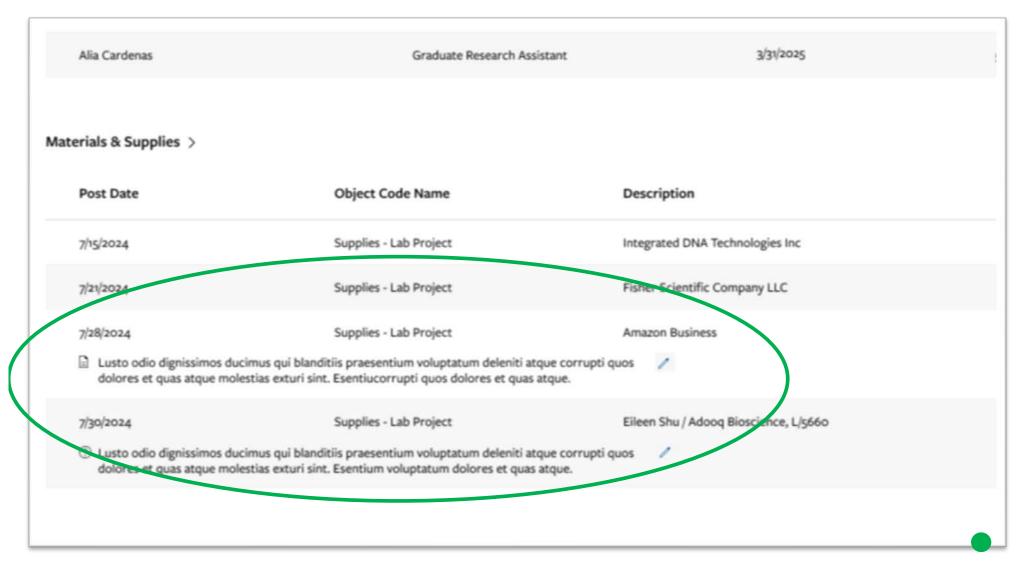
Add Note for Report

Expense Review





Notes on Transactions





Details Panels

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Daniel Pennington	Graduate Research Assistant	\$2,345	: >	



User Experience

Account Managers

- Receives email notification the 15th of the month
- Review their expense report, one per month
- Submit questions or change requests as needed
- Mark the report "Reviewed" with one click

Note: "Reviewed" does *not* mean "Resolved". The only requirement is that they *start* correction or inquiry.



Expense Review

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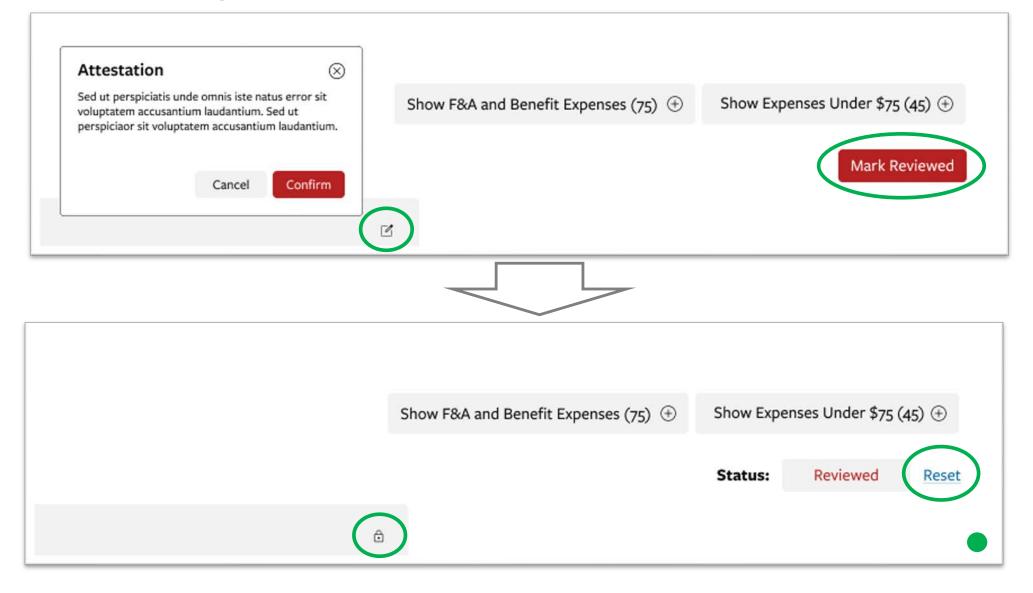


Submit Change Request or Question

View Details Add a Note Add a Note Ask a Question Imail ABC Email DEF Email GHI tion.	Actions	Transaction Question For XYX	
Email GHI	Add a Note	Select Add New Email ABC	
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Mark Report Reviewed







Send us your suggestions

Slide deck will be posted to <u>blogs.cornell.edu/expense-review/</u>

Email suggestions to <u>er-project@cornell.edu</u>

Receive Announcements Email "join" in the subject to pi-dash-updates-L-request@cornell.edu







Announcements Email List

Email "join" in the subject to pi-dash-updates-L-request@cornell.edu

Project Website blogs.cornell.edu/expense-review/

Email Questions

er-project@cornell.edu



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Questions?